

# An ABC-Analysis for the Multiple- Products Inventory Management - Case Study of Scooters India Limited

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**Abstract :** Inventory constitutes the most significant part of current assets of larger majority of Indian manufacturing industries. The main objective of this study is to determine whether or not multiple-products in the Manufacturing company can be evaluated and understood using inventory management techniques. The study is considered as qualitative single-case study. The study method employed includes ABC-analysis. Data collection is mainly through the interviews with the manager and other staff involved in inventory control operations. Secondary data is obtained from the information system to provide the annual reports, sales report, purchasing report of the company and the related journals.

The answer to the fundamental question of how best an organization handles inventories, is provided for the analysis and findings of the study. Good quantity, quality and timing of material are recommended in this research paper.

**Key Words:** multiple-Products, ABC- analysis, inventories, manufacturing

## 1.Introduction

Inventory management is significant for effective and efficient organization. It is also important in the control of inventories that have to be stored for later use in case of production. According to S. L. Adeyemi and A. O. Salami (2010), the principal goal of inventory management involves having to balance the conflicting economics of not wanting to hold too much stock.

Inventory management is the activity involved in developing and managing the inventory levels of raw materials, semi-finished materials (work-in-process) and finished goods so that adequate supplies are available and the costs of over or under stocks are low. In a manufacturing system, even for a very complicate and flexible process of different

- a) It will be vital to the management of Scooters India Limited to improve the quality of inventory management system effectively.
- b) It will benefit the management of Scooters India Limited to employ efficient/competent personnel in proper inventory management.

products, the physical arrangement and capabilities of machines usually determines, how production control should operate. The machines are not specified only for one task and the different tools need to be set up every time when the work changes. According to some research (Arnold, *et al.* 2008), they mentioned about the four main manufacturing strategies that were using in manufacturing such as: make-to-stock, deliver-from-stock, make-to-order, and assemble-to-order. All the strategies are supposed to optimize the total production cost of inventory control system.

The studied Company, Scooters India Limited (SIL), Lucknow is a public sector undertaking. Sometime, the company does not produce the products on time. It also makes more parts damage and reduced company's revenue. It was observed that company does not always adopt Inventory optimization model to evaluate their inventory using raw materials and finished products as a parameter for measurement. SIL's net loss (before tax) stood at about Rs 20 crore during the year 2011-12 fiscal. This paper intends to discuss the production control technique for a small manufacturing company by using the ABC analysis to promote a better material management policy that would affect the company's profit.

Following are the objectives of this research

- a) To describe the inventory management procedures currently used in Scooters India Limited (SIL), Lucknow.
- b) To determine whether or not inventory management in Scooters India Limited, can be evaluated and understood using ABC-analysis in inventory management and,
- c) To determine the optimality in the company inventory policies.

The research is quite significant in following areas ;

- c) It will benefit other companies from different methods of managing inventory levels.
- d) To act as a ground for the future scholars or academics in future research in the field of improving inventory management.

## 2. Literature Review

It is possible to utilize the concept of ABC model in formation of rational inventory policy which should give the best possible service level to production while minimizing investment costs (Fuller, 2000). ABC analysis tends to measure the significance of each item of inventory in terms of value. According to Onwubolu and Dube (2006), when ABC analysis is applied to an inventory situation, it shows the importance of items and level of control placed on the items.

ABC classification is a method of classifying inventory items according to the money value to a firm. Class A items though smaller volumes but tends to generate higher sales value followed by the class B items. The class C items are of a very large volume but generate a very small sales value. Class 'A' items normally range from 5% to 20% of all inventory items and account for between 50% and 80% of sales value. The class B items normally range from 20% to 40% of all inventory items and account for 20% to 40% of sales value. The class C items normally constitute 50% to 70% of all inventory items and account for 5% to 25% sales value.

Fitzsimmons (2004), Winston (1994) and Tanwari, *et al.* (2000) reported that is the basis for material management processes and help to define how stock is managed and is an appropriate technique for classifying inventory items according to the importance of their contribution to the annual cost of the entire inventory system.

Steps for implementation of ABC analysis are,

- a) Classify the items of inventories determining the expected use in units and the price per unit for each item.
- b) Determine the total value for each item by multiplying the expected units by its unit price.
- c) Rank the items in accordance with the total value, giving first rank to the items with highest total value and so on.
- d) Compute the ratio (percentages) of number of units of each item to total units of all items and the ratio of total value of each item to total value of all items.
- e) Combine items on the basis of their relative value to form three categories A, B and C.

Particulars	A item	B item	C item
Control	Tight	Moderate	Loose
Requirement	Exact	Exact	Estimated
Check	Close	Some	Little/No
Expenditure	Regular	Some	Group/none
Posting	Industrial	Individual	
Safety Stock	Low	Medium	Rare

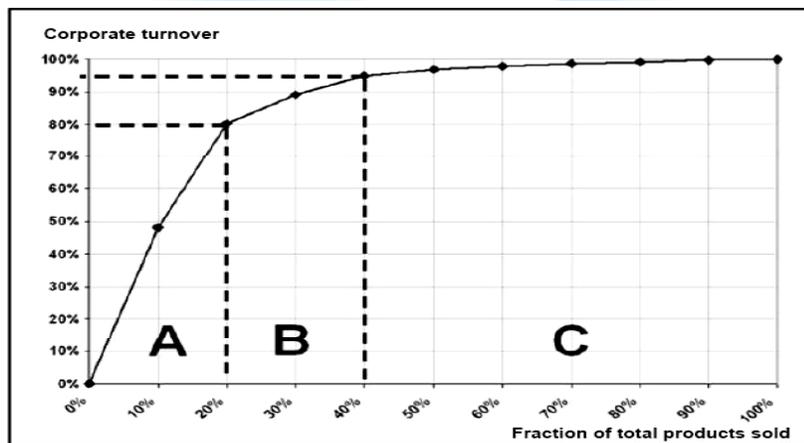


Figure 1- Presentation of ABC- Analysis ,  
Source : Wannewetsch (2006)

### 2.1 Advantages of ABC Analysis :

- a) It ensures a closer and a more strict control over such items, which have high investment .

- b) It releases working capital, which would otherwise have been locked up for a more profitable channel of investment.
- c) It reduces inventory-carrying cost.
- d) It enables the relaxation of control for the 'C' items and thus makes it possible for a sufficient buffer stock to be created.

### 3. Methodology

Research methodology represents the strategies involved in collecting and analyzing data. This section attempts to give a direction and manner for research work. This includes the mode of data collection, analysis and the research design.

#### 3.1 Case Study Strategy

Robson (2002) defines *case study* as 'a strategy for doing research which involves an empirical investigation of a particular contemporary phenomenon within its real life context using multiple sources of evidence'. The researcher must be alert to the need for *multiple sources of evidence*. 'All evidence is of some use to the case study researcher: nothing is turned away.' But this does not mean that it should talk to a lot of different people, but it needs to look for kinds of evidence: what people say, what they are doing, what they are making or producing, what documents and records show.

For research project, current situation of inventory management in Scooters India Limited, Lucknow was investigated by using multiple sources of evidence, for instance, the interviews with the manager and other related staff at Scooters India Limited, Lucknow. Direct observation on warehousing operation was also conducted.

There are two major types of case study, single-case study and multiple-case study. According to Yin (2003), 'Single-case study is similar to a single experiment, and many of such conditions that justify a single experiment also justify a single-case study.' Compared with single-case study, multiple cases' evidence is often considered more compelling and the overall study is regarded as being more robust.

Single-case study approach was used to conduct the research project at Scooters India Limited (SIL), Lucknow. Single-case study strategy helped to understand the research context and acquire deep understanding about specific management issues.

#### 3.2 Methods of Data collection

Primary and secondary sources provided essential information for this research work. These sources include:

- a) Interview with some key personnel in the stores, purchasing, production and inventory departments of the company.

- b) Observation of the production process was done to see the flow of goods in the conversion process. Materials handling and storage were also observed and so was the patrol /inspection procedures.
- c) Record analysis of relevant data was obtained from the annual reports, product catalogue, sales reports, purchasing reports of the company and the related journals.
- d) Theoretical background information was gathered through review of related literature on ABC-model.
- e) E-mails were also used to send out questions and get responses.

### 4. Data Presentation, Analysis and Findings

#### 4.1 Inventory sales and management of Scooters India Limited (SIL), Lucknow : A case study

Scooters India Limited (SIL) is a small manufacturer in Lucknow. The company is an ISO 9001:2000 and ISO:14001 Company. The company is principally engaged in the business of manufacturing and sale of motor vehicles and spare-parts (Automobile). It designs, develops, manufactures and market a range of conventional and non-conventional fuel driven three-wheelers.

The company manufactures various models of 3-wheelers as both passengers and load carrier versions. There is a manufacturing plant of company at Lucknow. It has own marketing network of Regional Sales offices to fulfill customer's requirements in the areas of sales and services.

- a) Three-wheelers

The company make various types of three - wheelers, which includes Vikram 410G, Vikram 450D, Vikram 600G, Vikram 750D, Vikram 750D (WC) and Vikram EV. Vikram EV is an electrical three wheeler. These products are designed for local transportation.

- b) Spares
- c) Petrol, Diesel and Lubricants

#### 4.2 Policies & Objectives

Policies :

- a) To improve the performance of the company so as to be competitive and profitable through constantly improving existing products, adding new products and expanding customer base.
- b) To fulfill customers' needs for economic and safe mode of road transport and quality engineering products through contemporary technologies.

## Objectives :

- a) To achieve 10% increase in production.  
b) To achieve 5% decrease in cost.

- c) Rationalization of Manpower.  
d) To reduce energy input .

## Analysis :

Table -1. ABC-classification of Multiple-Products in Company SIL

Item No.	Product list	Annual demand		Unit cost (Rupees)	Annual Cost (Rupees in Million)	Total annual Cost ( Rupees in Million)
		Region	No. sold			
1	750 DAC	CR	4553	147671.94	672.35	917.79
		NR	1492	148789.08	221.99	
		ER	99	153699.31	15.22	
		WR	21	147527.94	3.10	
		SR	34	150967.58	5.13	
2	450 DHB	CR	2645	114942.76	304.02	736.17
		NR	1340	115408.72	154.65	
		ER	36	111546.05	4.02	
		WR	2332	114894.76	267.93	
		SR	50	111087.85	5.55	
3	450 DSTG	CR	1937	122834.77	237.93	401.57
		NR	651	123782.68	80.58	
		ER	76	117389.75	8.92	
		WR	467	122786.77	57.34	
		SR	145	115847.16	16.80	
4	1500 CG	CR	436	184481.26	80.43	139.21
		NR	323	181983.72	58.78	
5	1000 CG	NR	900	128185.50	115.37	116.01
		WR	5	128611.21	0.64	
No	Product list	Annual (No.)	demand	Unit cost (Rupees)	Annual Cost ( Rupees in Million)	Total Annual cost ( Rupees in Million)
6	Spare parts	—	—	—	65.44	65.44
7	Petrol,Diesel and Lubricant	—	—	—	136.41	136.41
Total						2512.6

Source : Sales Report &amp; End -selling price (SIL, 2012)

Table-2

Item No	Product list	Annual demand	Cumulative % of items	Annual Cost (Million Rupees)	Percentage in total usage (%)	Cumulative % of total usage
1	750 DAC	6230	14 %	917.79	36.53 %	36.53 %
2	450 DHB	6403	29 %	736.17	29.30 %	65.83 %
3	450 DSTG	3276	42 %	401.57	15.98 %	81.81 %
4	1500 CG	759	56 %	139.21	5.54 %	87.35 %
7	Petrol, Diesel and Lubricant	—	71 %	136.41	5.43 %	92.78 %
5	1000 CG	905	84 %	116.01	4.62 %	97.40 %
6	Spare parts	—	100 %	65.44	2.60 %	100 %
Total annual cost				2512.60		

Table-3 ABC classification

Category	Items No	Product list	Approximate percentage of items (%)	Percentage usage (%)	Action
A	1,2	750 DAC, 450 DHB	30 %	65.83 %	Close control
B	3,4	450 DSTG, 1500CG	30 %	21.52 %	Regular review
C	7,5,6	(Petrol, Diesel and Lubricant),1000 CG Spare parts	40 %	12.65 %	Infrequent review

In accordance with the real situation of the sampled seven products in SIL, 30-30-40 classification was established as percentage of the products as shown in Table 3 .

there is no relation between annual demand and total costs of the products . An inventory model based on projected sales, lead times and stock holding costs has not been established.

### Findings

Our analysis shows that company follows the ABC analysis for multiple- products. It was observed that

## Conclusions

Company have problems in procurement and handling of raw materials not for finished products. Our analysis makes a contribution to the management of inventory in the company .It also develops an approach if adopted by company, would result in more efficient utilization of financial resources for finished inventories.

The study thus suggests some recommendations to improve certain things in the company inventory policy. If these recommendations are considered, the company's inventory management situation will rise a lot .

- a) **Review of stock-levels** –There is no guarantee of future performance by following past results . However, “A” items have greater impact on projected investment and purchasing capacity, and therefore should be managed most in terms of minimum and maximum inventory levels.
- b) **Cycle counting** – For higher usable items , there is more possibility in inventory errors. Therefore higher priority items are cycle counted more frequently to ensure accurate record balances .
- c) **Identifying items for potential consignment** – Since “A” items tend to have a greater impact on investment, these would be the best inventories to investigate the potential for alternative stocking arrangements that would reduce investment liability and associated carrying costs.

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